



Instructions to Order Item Restoration by Mail:

- 1. Print this document and fill in the forms completely.
- 2. Package your garment(s)/item(s) for shipping. Please include the completed form in the package.
- 3. Ship the package to this address:

**Reaves Leather Care
 217 N. Glen Cr.
 Van Alstyne, Texas 75495**

Select your payment type:

- Check is enclosed for the amount of \$
- I'm including my credit card information on this form.
- Please contact me for credit card payment at my phone number.

Order Form

Name: _____
 Email Address: _____
 Home Phone: _____ Office: _____
 Cell: _____

Ship To Information

Name: _____
 Address: _____
 City: _____ State: _____ Zip: _____

Return shipments are insured for \$100. Indicate additional insurance below, if desired:

\$200 (+\$4) \$300 (+\$5) \$400 (+\$6) \$500 (+\$7) \$600 (+\$8) Other \$ _____

Adult Signature required (+\$8) Yes No

Credit or Debit Card Payment Information

Please complete the following information:

Credit or Debit Card Number: _____ Exp. Date: _____
 Security Code: _____
 Billing Address: _____



Leather & Suede Apparel, Footwear & Accessories Instructions

Check all services requested:

- Clean
- Refinish (restores lost color)
- Leave Distressed (do not refinish)
- Water Repel
- Repair
- Other:

Help us safely and effectively clean your garment by identifying existing stains and their locations.

- Blood _____
- Urine _____
- Vomit _____
- Other: _____

Repairs _____

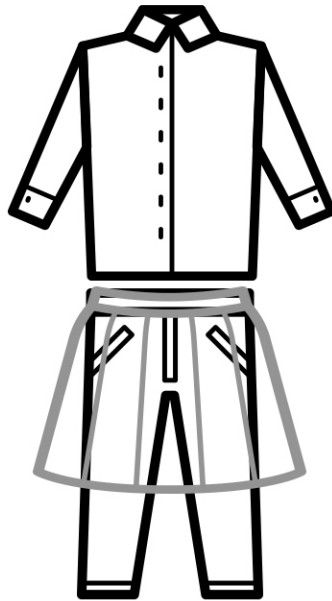
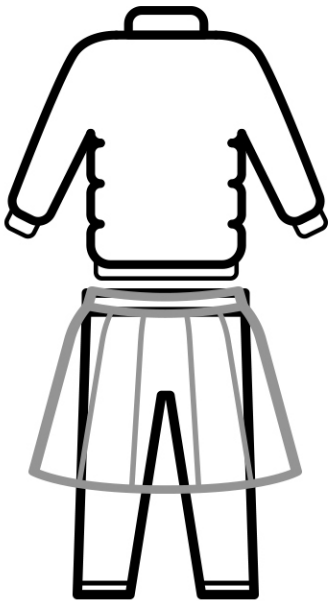
Special Services _____

BACK

FRONT

SPOT REMOVAL

REPAIR



Instructions



Leather, Fur, Suede and Specialty Garment Release Form

IMPORTANT: MUST BE SIGNED and DATED IN ORDER TO PROCEED

ASSUMPTION OF RISK, WAIVER, AND LIABILITY RELEASE BY CUSTOMER

By submitting my addressed article to REAVES LEATHER CARE.

I have voluntarily requested of Reaves Leather Care activities which include, but are not limited to cleaning, restoration and/or alterations to my addressed article. I am voluntarily requesting that these activities take place with the full knowledge of the risks involved, which include...

REAVES LEATHER CARE will **NOT** be responsible for the following conditions associated with the cleaning process:

Dry Rot: Due to improper storage of garment or stains left on garment causing hard spots.

Color Change: Most leathers will lighten or darken in cleaning. Be prepared for a slight variance in the depth of color after cleaning. Skins from various parts of the animal may have different colorfastness. Also, some leather dyes may be soluble in drycleaning fluid, resulting in overall color loss. The cleaner may be able to correct some color loss and variance through the refinishing process.

In some cases, an exact match to the original may not be possible.

Shrinkage: If a leather is stretched too tight when tanned, it may relax in cleaning, which causes shrinkage and may not stretch out to original size.

Dye Migration: Dyes from multiple colored garments may not be stable, causing the color to fade onto each other.

Skins Defects: Thin skins, vein marks, scars: these things are masked by the tanner by using fillers. When the garment is cleaned the fillers may clean out leaving holes, tears, light colored spots or vein lines.

Glue Stains: If proper adhesives are not used when the manufacturer makes a garment, it may leak through the leather causing dark stains along the seams. Also, seam tapes used can come loose and wrap around the garment, causing glue stains on the garment.

Shading: If belly skins are used in making a garment, it may darken in areas or appear wrinkled in soft leathers.

Peeling: If proper dyes are not used when a garment is made, it can peel off when cleaned.

Light Colored Linings & Light Fleece Collars: These may pick up color from darker colored coat it is attached to.

Vinyl Trim: Vinyl can peel, harden or bubble. School jackets with vinyl trim can especially be vulnerable to the cleaning process.

The plasticizer that keeps the vinyl soft degrades as time passes and eventually the vinyl will turn hard and crack.

Attached Ornaments: (zippers, buttons, snaps, closures, feathers, beads, sequins, painted on designs, etc.) may either melt, break, lose color or become damaged in cleaning. If applicable, customers will be responsible for cost of repair or replacement of ornaments if desired.

Linings: Fusable fabric linings that are interfaced/bonded or glued to the leather surface for stability will separate and/or bubble. This creates a non-uniformity of appearance. This defect causes a wavy and shrunk appearance. Linings from older jackets can degrade and weaken over time.

During the cleaning process, the lining can become torn and ripped from their weakened state and cannot withstand the rigors of the overall process. If applicable, customers will be responsible for cost of lining repair or replacement in such event.

I hereby agree to accept and assume any and all risks. As consideration for the services being performed, I hereby agree, for myself, my heirs, personal representatives, and assigns to release, indemnify, hold harmless and forever discharge **REAVES LEATHER CARE DBA TRAVIS REAVES** and it's agents, employees, officers, and principles, of from any and all claims, demands, debts, contracts, expenses, causes of action, lawsuits, damages and liabilities, of every kind of nature, whether known or unknown, in law or equity, that I have ever made or may have, arising from or in any way related to work performed on my article, even if caused by the negligence of REAVES LEATHER CARE DBA TRAVIS REAVES and/or it's agents, employees, officers, and/or principles. I accept the assumption of risk, waiver, and liability release and wish to submit my order. By signing and dating this release form I have read and agree to all above terms.

PRINT NAME

CUSTOMER SIGNATURE

DATE